



AAAC Annual Professional Development Meeting and AGM 2018 AGENDA

**Best Western Plus Ottawa Downtown Suites, Victoria Park
377 O'Connor Street, Ottawa, ON, K2P 2M2
O'Connor A Salon**

Tuesday April 24, 2018

- | | |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| 9:00am-9:30am | Breakfast and Sign-In |
| 9:30am-9:45am | Board Introduction and Welcome |
| 9:45am-11:45am | Roundtable and Networking |
| 11:45am-12:00pm | Joseph Vibert – Updates from the <i>Association of Specialized and Professional Accreditors (ASPA)</i> |
| 12:00pm-1:00pm | Lunch |
| 1:00pm-2:00pm | Strategic Plan - (<i>Attachment 2</i>)
- <i>Small group discussions</i> |
| 2:00pm-2:15pm | Break |
| 2:15pm-4:30pm | Strategic Plan –continued
- <i>Large group discussions</i> |
| 4:30pm | Adjournment |
| 6:00pm | Optional supper- members responsible for payment – Please RSVP to kayla@megram.com for reservation. |



Wednesday April 25, 2017

8:15am-9:00am **Breakfast**

9:00am-10:15am Guest Speaker – L. Laroche (*Attachment 3*)

“Bridging Cultural Differences in Professional Higher Education Programs”

Culturally different people don't just look different or speak a different language; they think and communicate differently in a wide range of professional situations because they were taught different mental models by the educational systems they went through. When culturally different people work with one another, these differences can result in misunderstandings and frustrations, even when everyone involved has the best intentions at heart. In many cases, they lead to one of the people involved questioning the professionalism of their counterpart – something which obviously can have major consequences in professional higher education programs.

By combining powerful diagrams, insightful (and humorous) anecdotes and an interactive experiential exercise, this workshop examines the impact of cultural differences in universities, particularly as it relates to communication style differences. By comparing and contrasting the way people communicate verbally and non-verbally in different parts of the world, It pinpoints where cross-cultural misunderstandings come from and provides concrete, practical solutions that participants can implement immediately in their daily professional activities.

Biography – Lionel Laroche, Ph.D., P.Eng. (ON)

Over the past 20 years, Lionel has provided cross-cultural training and consulting services to over 100,000 people in 19 countries. Lionel specializes in helping organizations turn the challenges often associated with cultural differences into a source of creativity and innovation. Lionel has presented at over 250 conferences and events around the world. He has written three books and more than 100 articles examining the impact of cultural differences on organizations, both at the macro (organization, department, human resources) and micro (employees, managers, teams) levels. Lionel's presentations are consistently rated highly by participants and are described as thought-provoking, informative and practical. Born in France, Lionel has obtained a Diplôme d'ingénieur Polytechnicien from the Ecole Polytechnique de Paris and a Ph.D. in Chemical Engineering from the California Institute of Technology in Pasadena, California.

10:15am-10:30am **Break**

10:30am-12:00pm Guest Speaker – L. Laroche continues

“Bridging Cultural Differences in Professional Higher Education Programs”

12:00pm-1:00pm **Lunch**

1:00pm-2:00pm Annual General Meeting

2:00pm **Adjournment**

2:00pm-3:00pm New Board Meeting